



Republic of Liberia
Public Procurement & Concessions Commission
Executive Mansion Grounds, Capitol Hill, Monrovia, Liberia



Website: www.ppcc.gov.lr | Email: info@ppcc.gov.lr | Phone Short Code: 4357

To: All Participating Bidders and stakeholders

RE: Publication of Notice of Complaint

The Public Procurement and Concessions Commission (PPCC) hereby notifies bidders that participated in the Liberia Telecommunications Authority (LTA) Procurement for Insurance Coverage Services, that a complaint/Request for Review has been filed by Atlantic Life & General Insurance Company, with the PPCC in keeping with **Section 129 of the Public Procurement and Concessions Act (PPCA, 2026)**. In its complaint, Atlantic Life & General Insurance Company alleges that it participated in the LTA tender for insurance coverage services in May 2026. Atlantic Life & General Insurance Company averred the following:

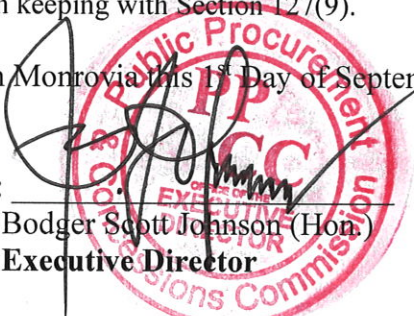
1. That its bid was initially rejected on May 15, 2026 citing “lack of requisite competition” despite its bid being the only bid submitted and received within the prescribed timeframe.
2. That subsequent communication on May 21, 2026, was sent to Atlantic Life & General Insurance Company advising that it disregards the earlier rejection pending formal evaluation.
3. That LTA sent a final communication dated June 1, 2026, to Atlantic Life & General Insurance Company which stated that Atlantic Life did not satisfy all criteria required for contract award. However, LTA did not provide details or an opportunity for clarification as requested and provided by the PPC Act, 2026.
4. That LTA’s refusal to look into its case, necessitated a formal complaint being brought to the PPCC for CARP’s intervention.

In view of the above, Atlantic Life & General Insurance Company is praying for the review of the procurement process conducted by LTA, provide clarity on the evaluation criteria applied and the basis for the rejection of Atlantic Life’s bid, and ensure that due process and transparency are upheld in accordance with the PPCC Act, 2026.

Meanwhile, other participating bidders who may be affected by the resolution of this complaint, are requested to file their notice of appearance with the Complaint Appeals and Review Panel (CARP) within seven (7) days, upon publication of this Notice by the Commission, declaring an interest to appear at the hearing in keeping with Section 127(9).

Issued in Monrovia this 1st Day of September, A.D. 2026.

Signed:


Bodger Scott Johnson (Hon.)
Executive Director

Regulating Procurement Compliance for National Development